

Ffwrnes Theatre Visual Story

This visual story is for audiences attending the Ffwrnes Theatre.

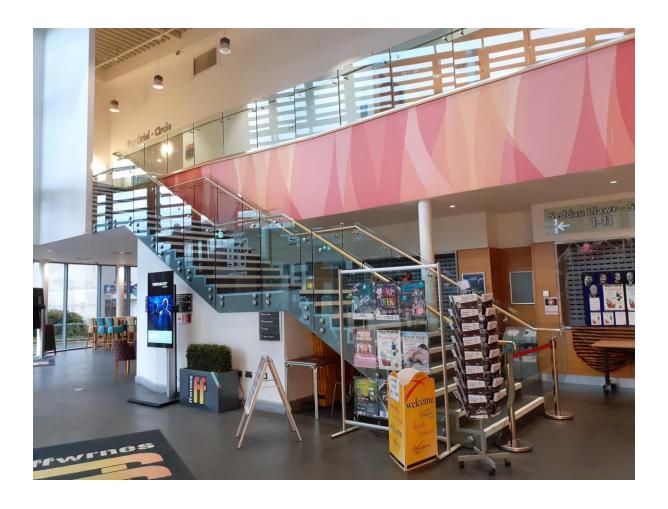
It will help you prepare for a new experience and help you become familiar with the surroundings.

If you would like any further information or help, please contact The Ffwrnes on theatres@carmarthenshire.gov.uk or you can call us on 0345 2263510

The Ffwrnes Theatre is a big building with lots of glass. This is what the building looks like from the outside:



When you arrive at the theatre you will go through the front doors and see a big, bright area with some stairs, tables and chairs, some posters and signs, this is called the **foyer**.



Just inside the foyer, there will be a member of staff sat behind a counter. This is called the **box office**.

If you have any questions, you can ask the member of staff and they will do their best to help you.

If you need to buy tickets, you can buy them from here.

If you have already bought your tickets and need to pick them up, you can ask for them here. The staff member might ask you for your name and then they will give you your tickets.

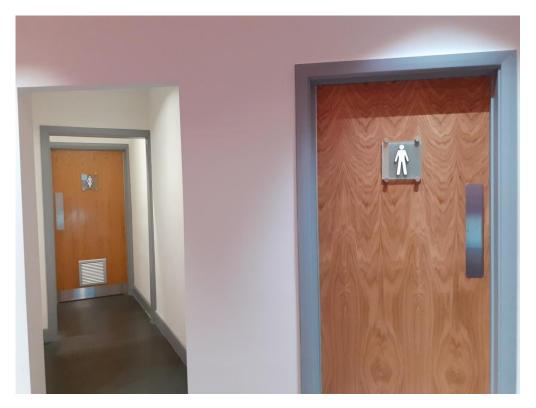


Your **ticket** will look like this. It will have a **letter and number** on it, which will tell you where you need to sit.



If you need to use the **toilet** before the show starts, a member of staff can help you to find them.

This is what the doors to the toilets look like.



If you need an **accessible toilet** or use the changing place, this is what the door looks like.



If you need somewhere to wait before it is time for the show, you can sit at the **tables and chairs** in the foyer.



If you need something to eat or drink before the show, you can buy things like snacks and sweets from the **café**. There will be a member of staff stood behind the café counter, and if you would like to buy anything you can ask them, and they will get it for you.



When it is nearly time for the start of the show, an announcement will tell you that the doors are open, and you can find your seat.

You can go through a **door** into the auditorium for the start of the show.

If you are unsure about where to go you can ask a member of staff and they will help you.

They will be wearing a **purple top** like this one.

The staff member might ask you for your ticket.



The **auditorium** is the part of the theatre where the audience sit when they are watching the show.

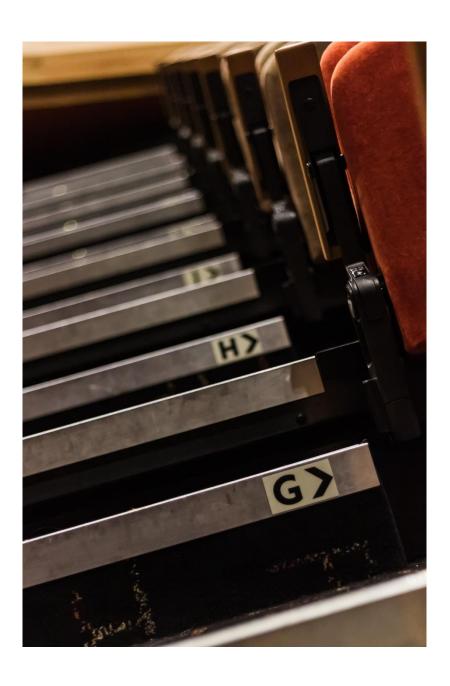
The auditorium is very big. All the **seats** face the stage.



There are **letters and numbers** on each seat which will match the letter and number on your ticket. If you need help to find your seat you can ask the member of staff and they will help you.

You might need to go **up steps** to find your seat.

When you find your seat, you can **sit down** in your seat and wait for the show to start.



When it is time for the show to start the theatre will get darker and it might get quieter.

When the **show starts** you might hear **sounds or music**. The **lights** might flash and move.

We hope you enjoy the show. If you are not enjoying the show, you can leave if you want to.

If it is too loud, you can cover your ears or you can leave if you want to.

If you want to come back, you can enter again whenever you are ready.

If you need to go to the toilet during the show, you can leave the auditorium and come back in.



There is sometimes a break in the middle of the show, this is called an **interval.** Sometimes there will not be a break.

If there is a break, people can get up, walk around, use the toilet, and maybe buy a drink or an ice cream.

You can do any of these things too, or you can stay in your seat if you want to.

There will be an announcement to tell everyone when the interval is over. This means it is time to sit in your seat again.

When it is time for the show to **start again** the theatre will get darker and it might get quieter again.

At the end of the show, people might clap.

Some people might **clap a lot** or cheer to let the actors know how much they liked the show.

You can clap if you want to. Or you can wave.

You don't have to clap or wave if you don't want to.

If the clapping is too loud you can cover your ears, or you can leave if you want to.





After the show is over, you will leave the Theatre.

We hope you have a lovely time!

